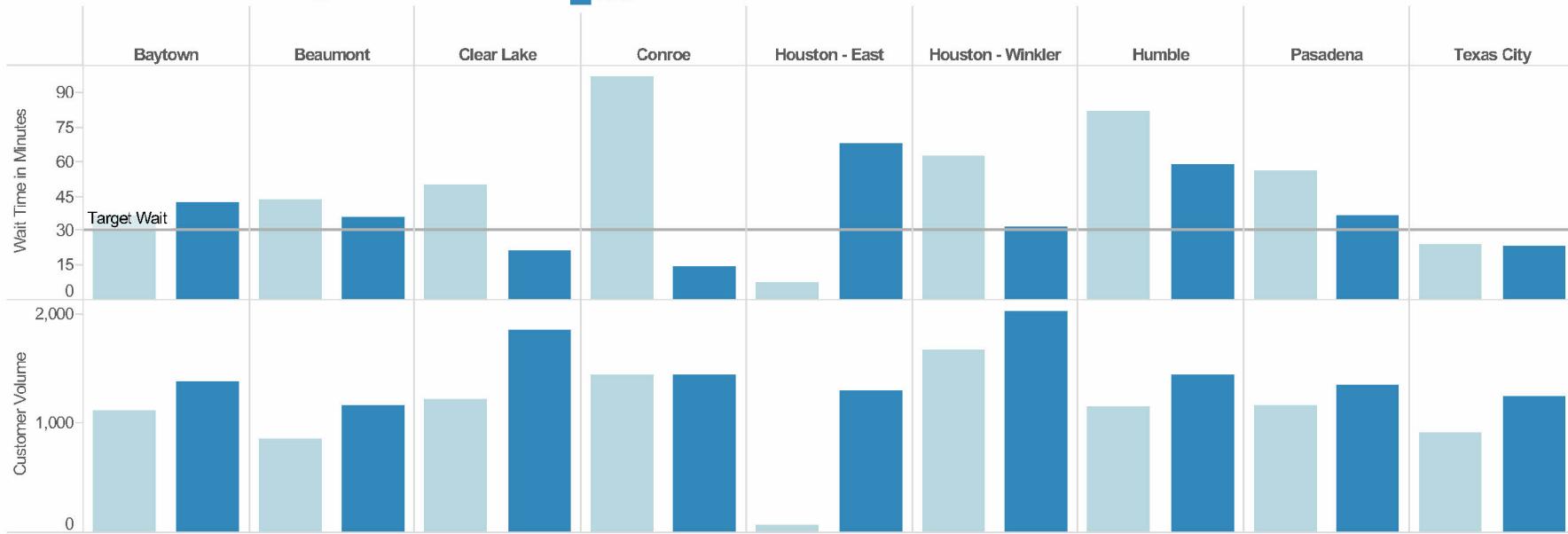




Driver License Regional Weekly Review

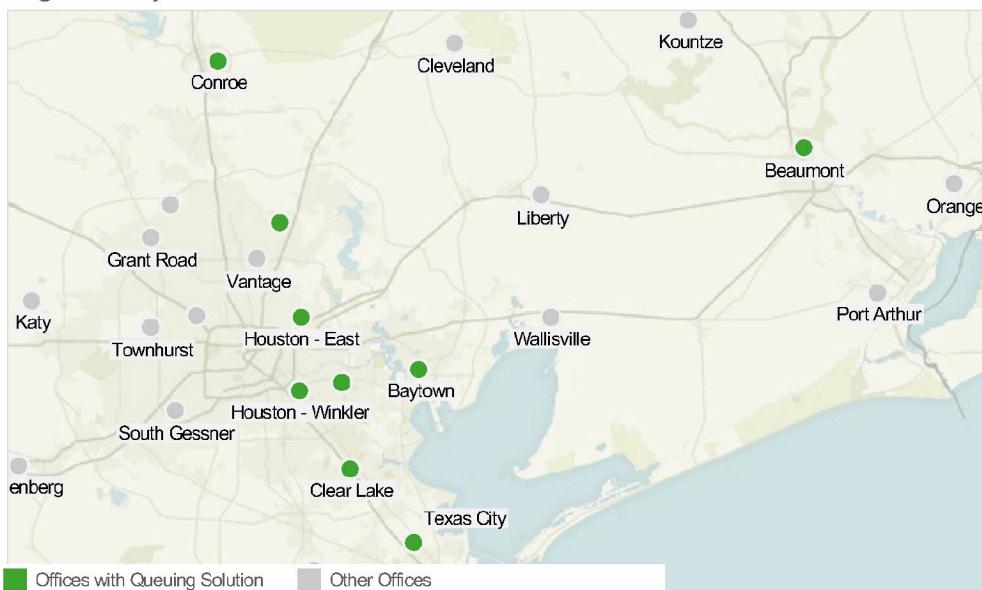
Customer Volume and Average Waits



Performance by Transaction Type

| OfficeName | Customer Volume | | | Avg. Wait Time in Minutes | | |
|-------------------|-----------------|-----------|-------------|---------------------------|-----------|-------------|
| | Replace & Renew | Originals | Other Types | Replace & Renew | Originals | Other Types |
| Baytown | 555.0 | 337.0 | 222.0 | 48 | 64 | 37 |
| Beaumont | 629.0 | 238.0 | 197.0 | 41 | 48 | 26 |
| Clear Lake | 1,001.0 | 527.0 | 133.0 | 16 | 36 | 13 |
| Conroe | 698.0 | 378.0 | 219.0 | 10 | 15 | 12 |
| Houston - East | 486.0 | 332.0 | 335.0 | 75 | 79 | 62 |
| Houston - Winkler | 778.0 | 426.0 | 492.0 | 28 | 47 | 39 |
| Humble | 715.0 | 406.0 | 195.0 | 65 | 78 | 48 |
| Pasadena | 594.0 | 323.0 | 229.0 | 46 | 42 | 20 |
| Texas City | 564.0 | 324.0 | 179.0 | 23 | 32 | 26 |

Regional Map

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